Financial Policies - 3.9 Ex-Gratia Payments

Policy	Financial Policies – 3.9 Ex-Gratia Payments
Purpose	An ex- gratia payment may occur in circumstances where there is no actual "legal liability or legal obligation" on the Shire of Peppermint Grove to make a payment.
Policy Scope	This policy will be used to maintain goodwill of the community for minor events that cause a sense of injustice or hardship.

Policy

The Shire of Peppermint Grove will consider making an ex-gratia payment to claimants if requested in writing and only after all other reasonable avenues of recourse have been exhausted. For example:

1. A third party considers they have suffered an injustice or hardship which has, in their view, occurred as a result of services or actions provided by the Shire of Peppermint Grove or its employees; and
2. The Shire considers it appropriate to make a small payment as a goodwill gesture in order to preserve good relationships with its community and/or such a payment is considered to be administratively expedient.

The Shire of Peppermint Grove will take no action on claims for persona injury or those that may lead to a subsequent claim for personal injury which has been refused by the Shire 's insurers.

The Shire of Peppermint Grove will take no action on claims for professional indemnity or those that may lead to subsequent claims for professional indemnity which have been refused by the Shire 's insurers.

In the case of claims for personal property damage up to $ 500 (that arise as a result of any one occurrence) which are denied by the Shire 's insurer if, at the discretion of the Chief Executive Officer, the claim warrants resolution by an ex gratia payment, it shall be made without prejudice or admission of liability basis and upon the signing of a deed of release by the claimant.

The Shire of Peppermint Grove will stand by the decision of the Insurer in respect of any claims for personal property damage in excess of $500 (that arise as a result of any one occurrence).

Adopted/Amended/Reviewed	September 2020; 22 September 2026